

Request for Proposal – Need Assessment Survey

Shiv Nadar University - Dadri Development Project (DDP)

Date of RFP:

21st June, 2021

Last Date of Submission:

07th July, 2021

About Shiv Nadar Foundation

Established in 1994, Shiv Nadar Foundation (SNF) has focused primarily on creating iconic institutions of excellence in learning across the education spectrum. The Foundation was conceived and created by Shiv Nadar, founder of HCL – an US \$ 10 billion global technology and IT enterprise. Mr. Nadar being a product of education himself strongly supports the vision that education empowers individuals and is vital to reap our demographic dividend.

For the last 25 years Shiv Nadar Foundation has striven to promote inclusive education, make higher education more effective and quality-oriented catering to the specific needs of the job market, enhance the focus on research and contribute to areas of global and national relevance. The quality of education in India has sadly been losing ground in the past decade although the enrolment numbers have seen considerable increase. Since its establishment the Foundation has been focused on “quality” and not on “quantity”. The aim has been to create leaders in every field from the most underprivileged sections of the society.

About Shiv Nadar University

Shiv Nadar University (SNU) was established in 2011 with an aim to empower individuals and communities to realize and exercise universal freedom through acquisition and application of knowledge by dedicating to the development, organization, preservation, dissemination, and application of knowledge in a wide range of fields of study. Shiv Nadar University is committed to excellence in teaching, discovery & innovation, scholarship, and service to expand the scope of human understanding, and contributing to the betterment of the world.

Shiv Nadar University has contributed to the holistic development of the nearby villages through various interventions like placement drives for local youth, cleanliness drives in various villages and other impactful solutions for overall development of the semi urban localities in Dadri region.

Objective of the RFP

This project will help in conducting need assessment of the existing health facilities in the villages focussing majorly on Maternal and Child Health, Adolscnt and Elderly Health by identifying the gaps in between the standard protocols and existing conditions as per the Indian Public Health Standard Guidelines along with Dakshata Guidelines. The project also complies with the indicators mentioned in the Sustainable Development Goal (SDG)-3, related to Health and well-being. A comprehensive health facility assessment will be carried out to identify the gaps related to infrastructure, stock management, process, service improvement, and capacity building of human resources in Health sector wherein support can be provided in order to strengthen. The team will assess the quality and operational systems which are in place within the facility.

Detailed Activities

- Draw a need assessment framework between the laid down processes and on ground processes followed by the identified health facilities and providing the analysis of variations and challenges. The assessment should cover all the sections under the standard protocols laid down by the government for ANM, ASHA, Anganwadi, Subcenter, PHC and CHC
 - I. Comprehensive package of services provided at facility and their utilization.
 - II. Identify GPS coordinates of the health facilities and mark on the map
 - III. For proximity analysis, mark the boundaries of the Gram Panchayat on GPS.
 - IV. Assessment of quality of services provided at the facility and patient satisfaction.
 - V. Adequate and safe infrastructure for the delivery of quality services.
 - VI. Availability of equipment, logistics, medicines as per the facility requirement by the government
 - VII. Human Resource Management
 - VIII. Knowledge and skill set of health service providers
 - IX. Hospital Infection Control
 - X. Assessment of quality management system
 - XI. Key Performance Indicators covering the productivity, efficiency, clinical care and safety and service quality aspect, etc.
- Identifying the bottlenecks based on the need assessment data review and analysis.
- The in-depth need assessment should be conducted on standard protocols and guidelines set by Government of India and Government of Uttar Pradesh for Anganwadi, ANM, ASHA, Sub Center, New/Additional Primary Health Center, Community Health Center
- The identification of facilities and implementation of in-depth need assessment at all the different type of health facilities will be conducted in close co-ordination with Shiv Nadar University and District Authority.
- A detailed and facility-wise need-assessment report should be prepared showcasing the bottlenecks and the difference between processes laid down by the government and the on-ground processes implemented at the facilities.

Deliverables

- Based on detailed identified need analysis findings, carry out the task of preparing an action plan/suggest interventions for bridging all identified gaps.
- The action plan shall be prepared for health facility especially covering the training needs of the staff and the financials required covering all the aspects for facility improvement with regards standard protocols.
- Participate in planning meetings with relevant project staff of Shiv Nadar University and review relevant project documents.
- Submit phase wise detailed work plan along with timeframe and responsible parties for this need assessment survey
- Finalize study methodology and approach including data collection methods and sampling strategy.
- Finalize data collection tools (questionnaire, checklist, guidelines etc) for the study in consultation with Shiv Nadar University team. The team will be responsible for pre-test and finalization of tools and techniques for the survey. The data collection tools will be in Hindi and English language.

- Engage qualified enumerators, train them on quantitative and qualitative data collection and quality control.
- Administer data collection in the study areas that includes supervision, cross validation, quality control and data transcription.
- Data management and analysis in terms of computer entry, cleaning, transcription, and analysis as per study themes in the objectives.
- Provide soft copy of data (both clean and unclean).
- Submit draft report of the study to Shiv Nadar University team prior to submission of final report.
- Shiv Nadar University will review the draft report and provide necessary feedback. The study team will submit the final report addressing the feedback received from Shiv Nadar University

Project Duration

The project shall be completed within a time period of three months, **15th July 2021- 15th October 2021**

Geographical Location

The need assessment survey will be conducted in health facilities which will be identified in 8 villages:

S. No	Name of Village
1	Nayi Basti
2	Datawali
3	Chithera
4	Dadri Semi Urban City
5	Kathhera
6	Palla
7	Bodaki
8	Beel Akbarpur

Please fill in the details below:

Organization Profile

Organization Name (as per registration certificate)			
Registered Address (as per registration certificate)			
Correspondence Address			
Website			
Contact person		Designation	
Mobile Number	+91	Alternate Mobile Number	

Email Address	+91		Alternate Email address	
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Annexure B:

Legal and Registration Status: Please provide supporting documents for this section

Date of Registration (Attach Certificate)		
Registration Type		
Registration No.		
PAN		
TAN		
GST		
Tax Exemption Certificate (Please choose and provide supporting Document)	12A Yes/No	
	80G- Yes/No	
	<i>Any Other (example: 35AC)</i>	
Registration under FCRA 2010 (applicable to organizations receiving contribution from sources outside India)	<i>Applicable / Not Applicable</i>	
	<i>Date of Registration</i>	
	<i>Registration number</i>	
Niti Ayog Registration	<i>Date of Registration</i>	
	<i>Registration number</i>	

Organizational Background: Please provide a brief description on organization profile



Final proposals should be submitted to surabhi.gupta@shivnadarfoundation.org,
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